

Dear Parent/Guardian,

We are pleased to advise you that Staples has been selected to participate with _____ for the new _____.

The items selected from Staples have been recommended by the school and the School Board IT specialists.

The value of having the right partner to deliver high-quality products and customer service is important to the school, the district, and to all the students and their families. We are proud to partner with you to provide a total solution.

The Staples BYOD Program offers:

- Staples Educational EasyCare Plan which provides replacement guarantees for all defective units, including units accidentally damaged
- Exclusive pricing on software purchase requirements
- Competitive pricing
- Several kit options to offer choices for all families
- Hardware tutorials for students and parents
- In-store products and technical support
- Financing available, including interest-free payment plans; OAC
- Air Miles with purchases

*All hardware options are subject to availability, and may change without notice.

The following locations are conveniently located to assist you:

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Simply take this letter to the Staples store of your choice to receive efficient, personal service from our knowledgeable associates.

Great reasons to shop with Staples:

A Proven Track Record

- Experience with numerous schools/districts
- 25 years of retail success

Complete Break/Fix Service

- Service and repair of most major brands
- Priority service and support options

Customer-Focused

- Open 7 days a week in all major cities
- Multilingual associates at most stores
- Tutorials available for students and parents

Hardware Replacement Guarantee

- 4-year policy with over-the-counter replacement guarantee for defective or damaged units

Option 1:



Item may not be exactly as shown.

Option 2:



Item may not be exactly as shown.

Option 3:



Item may not be exactly as shown.

Option 4:



Item may not be exactly as shown.

6- and 12-month interest-free financing options available with any purchase at Staples. OAC. Ask an associate for details.

Satisfaction Guarantee:

Staples will issue a full refund on complete bundles for 15 days from time of purchase. Defective items may be exchanged upon presentation of your payment confirmation and Staples ECP documentation.